PLEASE NOTE:
If you are registering at midnight or over the weekend and you encounter a problem, you will have to wait until the Kinesiology department office is open to receive assistance. *Between 8:30am and 5:00pm, Monday through Friday.

Did you know that you can save your preferred schedule in your shopping cart before your registration window opens? UNCGenie will show you what courses are available in your shopping cart the day before your window opens. Schedule Hero is an alternative to registration via UNCGenie and gives students a mobile app. A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

**DID YOU KNOW**
When an "Open" Seat is Not Really Open

Schedule Hero is full. The initial default options in SH only include available courses, meaning that it will only list courses that are available, if the course is closed or no seats are available, it will not be included in your search results. It is important to remember to scroll down to “Why courses may be unavailable” to see instructions for joining a waitlist. *Please note that we cannot put a waitlist on any course that includes a separate lab (like there is one seat available, however, if you take a closer look at the message it will pop up if you don't have the required prereqs for the course). A hold on your account may prevent you from joining a waitlist, you will need to use unCGenie to see what seats are available.

You will receive a waitlist offer as soon as a seat opens, then wait to see if a seat opens in the course. If you were never offered a seat and the waitlist closed, you can monitor Genie/Schedule Hero and jump on the waitlist as soon as a seat opens, then wait to see if a seat opens in the course.

**COMMON REGISTRATION ERRORS:**

- You do not have the required prerequisites. Additional registrations are generally reserved for students with at least a 3.0 cumulative GPA or students who are graduating within one or two terms. All students requesting a course overload must be in good standing and have an advisor. Do you want to take more than 18 credits during the Fall 2023 semester?

- You have a hold on your account. An hold on your account may prevent you from joining a waitlist, you will need to use unCGenie to see what seats are available.

- Your registration window will open at 12:01 AM on the date specified in Genie.

- A hold on your account > Student tab > Student Records > View Holds

- A hold on your account is full. The initial default options in SH only include available courses, meaning that if the course is closed or no seats are available, it will not be included in your search results. It is important to remember to scroll down to “Why courses may be unavailable” to see instructions for joining a waitlist. *Please note that we cannot put a waitlist on any course that includes a separate lab section. If you are not a student in the honors college, you cannot register for any H section. Find another section that does not have the H designation.

- The form linked here is ONLY for errors with KIN prefix courses. If you no longer wish to receive KIN undergrad emails (for example: you changed your major or have graduated) please email Becky Kates (bkates@uncg.edu) to be removed from the email list.

- Internship Prep/Internship in Kinesiology - This internship is subject to availability and meeting prerequisites. The internship is open to students who have completed 60 credits and are registered for fall 2023.

- Programming in Sport Coaching - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- Foundations of Sport Coaching - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- Recreational Games - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- Psychological Skills for Optimal Performance - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- KIN 230 - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- KIN 327 - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- KIN 342 - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- KIN 387 - This course is subject to availability and meeting prerequisites. The course is open to students who have completed 60 credits and are registered for fall 2033.

- KIN Electives List for more details.

- Course Overloads

- If you no longer wish to receive KIN undergrad emails (for example: you changed your major or have graduated) please email Becky Kates (bkates@uncg.edu) to be removed from the email list.

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- You have a hold on your account. An hold on your account may prevent you from joining a waitlist, you will need to use unCGenie to see what seats are available.

- You will receive a waitlist offer as soon as a seat opens, then wait to see if a seat opens in the course. If you were never offered a seat and the waitlist closed, you can monitor Genie/Schedule Hero and jump on the waitlist as soon as a seat opens, then wait to see if a seat opens in the course.

- **REGISTRATION TOPICS COVERED:**

  - UNCGenie: Login to UNCGenie > Student tab > Registration > Check Your registration window

  - Schedule Hero: Login to Schedule Hero mobile app

  - Student tab: Login to UNCGenie > Student tab > Registration > Check Your registration window

  - Cashier's Office: Login to Spartan Central > Cashier > View Balance

  - Spartan Central Advising Survey: Fill out the survey to receive your advisor

  - KIN JUNIORS & SENIORS + ALL PEHTE MAJORS: Fill out the Request Form

  - Advising & Personal Development Center: Download the form from the Advising page (scroll down to “Why courses may be unavailable” to see instructions for joining a waitlist.

  - course overload has been approved.

  - Please include all courses you are planning to take, not just KIN courses. Your advisor will review your submission and will follow up if more information is needed or to let you know if your course overload has been approved.

  - Inquiries will be responded to in 2-3 business days.

  - **SPRING 2023 ACADEMIC CALENDAR**

  - A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - Schedule Hero is an alternative to registration via UNCGenie and gives students a mobile app. A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - Registration error: College/Department is unable to process. Schedule Hero is an alternative to registration via UNCGenie and gives students a mobile app. A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - You have a hold on your account. An hold on your account may prevent you from joining a waitlist, you will need to use unCGenie to see what seats are available.

  - You will receive a waitlist offer as soon as a seat opens, then wait to see if a seat opens in the course. If you were never offered a seat and the waitlist closed, you can monitor Genie/Schedule Hero and jump on the waitlist as soon as a seat opens, then wait to see if a seat opens in the course.

  - **FALL 2023 ACADEMIC CALENDAR**

  - A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - Schedule Hero is an alternative to registration via UNCGenie and gives students a mobile app. A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - Registration error: College/Department is unable to process. Schedule Hero is an alternative to registration via UNCGenie and gives students a mobile app. A direct link to the tool is also under the Registration menu in UNCGenie, and within the current student persona in the UNCG portal that you can save your preferred schedule in your shopping cart before your registration window opens.

  - You have a hold on your account. An hold on your account may prevent you from joining a waitlist, you will need to use unCGenie to see what seats are available.

  - You will receive a waitlist offer as soon as a seat opens, then wait to see if a seat opens in the course. If you were never offered a seat and the waitlist closed, you can monitor Genie/Schedule Hero and jump on the waitlist as soon as a seat opens, then wait to see if a seat opens in the course.

  - **KIN Electives List for more details.**